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Decision Making and Healthcare Management for Frontline Staff: V. 2: Diagnosis

By Russell Gurbutt, Sarah Charlesworth

Taylor & Francis Ltd. Paperback. Book Condition: new. BRAND NEW, Decision Making and Healthcare Management for Frontline Staff: V. 2: Diagnosis, Russell Gurbutt, Sarah Charlesworth, Do you want to be a part of a service that puts service users' needs first? Do you want to understand the complexity of workplaces that can seem to stand in the way of achieving this? Do you want to develop your decision-making skills to help you make realistic, relevant decisions that put the service user first? Do you want to develop a strategic perspective whilst still being able to attend to the detail of service delivery? If the answer to these questions is 'yes', read this book. To be actively involved in decisions - and to avoid becoming passive spectators to decisions imposed from outside - service delivery staff need strong decision-making skills and strategic awareness. Decision Making and Healthcare Management for Frontline Staff helps provide the thinking space needed by service providers to ensure that the service user's experience remains the core focus and purpose. It leads readers through a series of reference points to help them reflect upon and understand their own clinical situation, the factors that shape decisions made within it,...



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