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BEFORE THE COMMITTEE: ACTIONS NEEDED TO IMPROVE AIRLINE CUSTOMER SERVICE AND MINIMIZE LONG, ON-BOARD DELAYS: PROJECT ID: CC-2007-105



Before the Committee: Actions Needed to Improve Airline Customer Service and Minimize Long, On-Board Delays: Project ID: CC-2007-105

Office of Inspector General: U.S. Department of Transportation

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English. Brand New Book ***** Print on Demand *****.The Inspector General testified on September 27, 2007, before the Senate Committee on Commerce, Science, and Transportation Subcommittee on Aviation Operations, Safety, and Security. Earlier this year, after expressing serious concerns about the airlines treatment of passengers during extended ground delays, Secretary Peters requested that we examine the specific incidents involving American Airlines and JetBlue Airways, during which..

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